

SEADOWN'S
LIFETIME
CARE CLUB



Our Seadown Team care and treat every patient as if they were their own.

We are passionate about what we do; the respect, empathy and affection we show our patients combined with the exemplary care and treatment we provide is of the utmost importance.

It is our duty to always advise on the best health regime and treatments available, and therefore, we have devised the cost saving Lifetime Care Club for our patients and clients.



Membership enables you to spread and reduce the cost of routine, preventative health care for your pet and receive discounts on various other services and products.



ANNUAL SAVINGS OF UP TO 25%



Delivering first-class veterinary care to the New Forest since 1923



Frost Lane, Hythe
Southampton SO45 3NG
Tel: 023 8084 2237
Out of Hours: Tel: 023 8084 1424

Email: enquiries@seadownvets.co.uk
Web: www.seadownvets.co.uk
Follow us on Facebook & LinkedIn
@Seadown Veterinary Services

Small Animal branches also at Totton and Lymington
Photography ©Richard Dunwoody

Instruction to your bank or building society to pay by Direct Debit
Please fill in the whole form including official use box using a ball point pen and send it to:
Seadown Veterinary Services Ltd, Frost Lane, Hythe, Southampton SO45 3NG

Name(s) of account holder(s)
Bank/building society account number
Branch sort code
Name and full postal address of your bank or building society
To: The Manager
Address
Postcode
Reference

Service user number
2 7 4 9 1 9

FOR EASY DIRECT DEBITS LIMITED OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.



Instruction to your bank or building society
Please pay Easy Direct Debits Limited from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Easy Direct Debits Limited and, if so, details will be passed electronically to my bank/building society.
Signature(s)
Date

Banks and building societies may not accept Direct Debit instructions for some types of account.

The Seadown Lifetime Care Club has been designed to ensure your pet receives important regular health checks, routine vaccinations and comprehensive, preventative treatments from parasite infestation.

In addition, if your Lifetime Care Club pet requires out of hours treatment, you will receive 10% discount on the consultation fee. We are proud that all consultations and care during 'out of hours' are delivered by our in-house team - meaning both you and the patient are likely to see a face with which you are familiar.

Not only does the Lifetime Care Club provide significant benefits and discounts, the monthly Direct Debit plan is convenient and straight forward.

When you join Seadown's Lifetime Care Club you will receive a unique pet identification tag. This tag depicts the practice details in case of emergency and allows you to add your name and contact details on the other side.

If you need any further detail or have any queries regarding membership with the Lifetime Care Club, please feel free to talk with one of the Seadown team.

The Lifetime Care Club has been devised for Dogs and Cats solely using the effective combination of Advocate, Droncix and Seresto for preventative parasite care.



This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Easy Direct Debits Limited will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Easy Direct Debits Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Easy Direct Debits Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when Easy Direct Debits Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Seadown Lifetime Care Club Monthly Fees

These fees equate to an average saving of a minimum of 25% for the basic treatments.

Dog

Weight	Fee	Minimum Yearly Saving
0-10kg	£13.50	£47.00
10.1-25kg	£15.00	£57.00
25.1-40kg	£17.00	£71.00
40.1-50kg	£23.50	£101.00
50.1-65kg	£25.00	£117.00

Your Lifetime Care Club Membership Includes:

- Annual Vaccine Booster / 2nd Vaccine
- Annual Health check - including ears, eyes, skin and coat, heart and lungs, weight and dentition
- Year round prevention from Fleas, Lungworm, Round Worm and Tape Worms
- Tick prevention through peak Tick season
- Annual Clip Claws with a Veterinary Nurse
- Monthly puppy checks until 6 months old with a Veterinary Nurse
- Puppy check at 9 months old or 6 months after 2nd Vaccine with a Veterinary Nurse
- Free insurance administration (no fee)
- Plus
- 20% off non-core vaccines, vaccine titre testing, further nail clipping with a Veterinary Nurse and additional Seresto Collar.
- 10% off Neutering, Dental treatments, Dental Radiography (not including anaesthetics), Royal Canin Foods and out of hours consultation fee.

Please note: 1) The fees assume puppies will already have had their first vaccinations. If this is not the case, those signing up for the Lifetime Care Club before getting their pet, will receive a 20% discount off their first vaccination. 2) Puppies, especially those of large breed dogs will clearly move through the weight categories quickly. In this event, members should anticipate that the Direct Debit fee charged will rise in accordance with the relevant weight bracket



Cat £13.50 - Minimum yearly saving £53.00

Your Lifetime Care Club Membership Includes:

- Annual Vaccine Booster / 2nd Vaccine
- Annual Health check - including ears, eyes, skin and coat, heart and lungs, weight and dentition
- Year round prevention from Fleas, Round Worm and Tape Worms
- Tick prevention through peak Tick season
- Annual Clip Claws with a Veterinary Nurse
- Monthly kitten checks until 6 months old with a Veterinary Nurse
- Kitten check at 9 months old or 6 months after 2nd Vaccine with a Veterinary Nurse
- Free insurance administration (no fee)
- Plus
- 20% off non-core vaccines, further nail clipping with a Veterinary Nurse and additional Seresto Collar.
- 10% off Neutering, Dental treatments, Dental Radiography (not including anaesthetics), Royal Canin Foods and out of hours consultation fee.

Please note the fee assumes kittens have already had their first vaccinations. If this is not the case those signing up for the Lifetime Care Club will receive a 20% discount off their first vaccination.

Rabbit - £8.50 - Minimum yearly saving £32.00

Your Lifetime Care Club Membership Includes:

- Annual RHD1 / Myxo Vaccine
- Annual RHD2 Vaccine
- Annual Health check - including ears, eyes, skin and coat, heart and lungs, weight and dentition
- Dose of Rearguard to prevent Fly Strike
- Annual Clip Claws with a Veterinary Nurse
- Free 2kg bag of Burgess Excel food annually
- Free insurance administration (no fee)
- Plus
- 20% off further nail clipping with a Veterinary Nurse.
- 10% off Neutering, Dental treatments, Dental Radiography (not including anaesthetics), Burgess Excel Foods and out of hours consultation fee.

About you (the veterinary account holder)

Please complete all sections

Surname Mr/Mrs/Miss/Ms _____
 Other names _____
 Email address _____
 Home address _____
 County _____ Postcode _____
 Phone number _____

Declaration
 I declare that:
 • The information I have given on this form is true and complete.
 • I understand that if I have not given all the information that I know or can reasonably get that is relevant to this application, the contract will not be legally valid.
 • I am 18 years old or over.
 • If your pet's weight changes from that specified then further charges may be incurred.
 • The Lifetime Care Club is not transferable.
 • There may be an annual price increase at the discretion of the practice. We will write to you in advance of this.
 • Please note that if your Lifetime Care Club membership is cancelled before the annual renewal date (date of signature), a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately, less any debits received.
 • I am aware that certain products, if requested specifically, may attract a surcharge.
 • All products included in the annual subscription i.e. vaccinations, flea and worming treatments, must be taken within the annual payment period. Products cannot be carried forward to the next annual year.
 • Payments will be taken by separate monthly Direct Debits.
 • I have read and agree to the Terms and Conditions of the Lifetime Care Club.

Lifetime Care Club application form
 Please fill in and post this form back to us, or return it to the surgery when you next visit.

About your pet

Please note: if Lifetime Care Club membership is cancelled before the annual renewal date, a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club

Pet Name	Monthly Premium	Monthly Payment Date
Age		5th
Date		

Signature _____
I have read and accept the Declaration
 Date of birth (required for security reasons) / / (This is your renewal date)

Branch Use: ID/Bank details is checked: